

DIGITAL CARDS

You can access your digital card via the free Yaralla App. Search for 'Yaralla' in the App store or simply scan the QR code inside this brochure with the camera on your mobile phone.

PLAYER CARDS

A Player Card is available from Reception and is the key to earning rewards when you play the gaming machines. Simply insert your Player Card when you play to earn reward points and status credits. If your card is ever lost or stolen, please advise our staff immediately so we can protect your points balance and issue you a replacement.

SECURE PARKING

Eligible patrons can take advantage of secure, undercover car parking, accessible using your Car Park Access Card.

IMPORTANT INFORMATION FOR ALL PATRONS

Dress regulations

As a condition of entry into Yaralla Sports Club, patron's attire must be clean, neat and tidy, in good repair and in good taste at all times. Patron conduct must be orderly and not offensive. Management reserves the right to refuse entry to any patron who is not suitably attired or who is not showing signs of respectable behaviour.

Unattended children

As a community club that provides amenities and services for all ages, the safety and well being of children is of utmost importance to Yaralla Sports Club. Under no circumstances are children to be left unattended inside the Club or in a vehicle within the vicinity of the Club.

Player activity statements

Players may obtain a player activity statement at any time through the Club kiosks.

RESPONSIBLE GAMING POLICY STATEMENT

Yaralla Sports Club is a leader in the provision of Gaming Entertainment to its patrons.

As a responsible member of the community the Club recognises its obligations in providing Gaming Entertainment that does not detract from the welfare of its patrons. In this regard the Club is committed to being a responsible provider of Gaming Services.

The Club recognises that a small proportion of patrons will be or will become problem gamblers. We strive to understand problem gambling and will seek to prevent abuse of Gaming Entertainment and to provide support for the treatment of gambling addiction.

For most of us, gambling is simply an enjoyable recreational activity that we participate in as a social form of entertainment.

For some however, gambling may become an addiction that can ruin their lives. For these few, the simple entertainment and social attraction of gambling may become a problem.

This compulsion to gamble can result in the person spending more on their gambling habit than they can afford, which may lead to the loss of money or assets, the indignity of having property repossessed or eviction from their homes.

Problem gambling may also result in the deterioration of personal and other relationships, the break-up of marriages and the loss of employment. Emotional stress can also lead to the deterioration of the person's health.

For people with such problems, confidential and sympathetic help is available from a number of sources:

Gambling help line 1800 222 050

Lifeline 131 114

Wood & Bell Streets, South Gladstone QLD 4680
(07) 4979 8270 | reception@yaralla.com.au
www.yaralla.com.au/rewards



Rewarding
you for your continued
support

WHAT IS 'Y REWARDS'...

Y Rewards is the rewards program available to ALL Yaralla Sports Club patrons. It's our way of saying thank you for your loyalty with added benefits, special promotions and services.

You can earn loyalty points on transactions within the Yaralla Sports Club group. This includes Yaralla Sports Club members lounge, Encore Buffet Restaurant, gaming, Yaralla Fitness Centre, and Gladstone Golf Club bar.

There are 4 levels to Y Rewards – GOLD, EMERALD, RUBY, and DIAMOND. Each level offers its own set of special benefits to qualifying members. All new members are eligible for the Gold level. When you have earned the required number of status credits you will move up a level and enjoy added benefits and earn rewards faster.

HOW TO EARN POINTS

You can earn points by presenting your digital card at the point of sale when making a purchase within the Yaralla Sports Club group or by inserting your Player Card when playing a gaming machine.

HOW TO KEEP TRACK OF YOUR POINTS

Download the Yaralla App to view your points balance anytime, anywhere.

TURN YOUR POINTS INTO A REWARD

Use your Y Rewards points to enjoy a free meal, drinks, gaming, raffles, or a session at the gym.

HOW IT WORKS

	DIAMOND	RUBY	EMERALD	GOLD
Qualifying Status Credits (\$1.00 spent = 1 Status Credit)	3000	2000	750	Entry Level
BENEFITS FOR MEMBERS				
Y Rewards Loyalty Points ¹	5	5	2.5	1
Y Rewards Loyalty Points accumulated for \$10 min. Keno spend	✓	✓	✓	✓
No points expiry	✓	✓	✓	Points expire 31 January
Birthday rewards (bonus points available in your birthday month)	\$50	\$50	\$30	\$10
Exclusive membership promotions	✓	✓	✓	✓
Special promotions & invitations (Must download the App & be opted in to receive SMS and Email)	✓	✓	✓	
Accor LeClub (Free membership to Accor loyalty program, earning rewards when you stay at any Accor hotel worldwide)	✓	✓	✓	
Free Mantra Gladstone room upgrades ²	✓	✓	✓	
1 night free accommodation at Manta Gladstone per month ²	✓			
Free undercover secure car parking ²	✓	✓		
Complimentary post-mix soft drink at Gladstone Golf Club (Must download the App to claim)	1 per day	1 per day	1 per day	

All benefits are not available in conjunction with other promotional offers, see website for further details. ¹Accumulated for every \$2.00 spent on food and beverage at members lounge bar, Encore buffet, Yaralla Fitness Centre, and Gladstone Golf Club bar, \$15 win in gaming, and \$10 spend on Keno (per transaction). Includes Yaralla Fitness Centre upfront memberships and merchandise. Excludes Shingle Inn cafe, events, accommodation, and Golf Club memberships. ²Subject to availability.

EXPLORE. CONNECT. ENJOY BONUS REWARDS.

Scan the QR code with the camera on your mobile phone to download the free Yaralla App.

With the App, you can participate in promotions, track your rewards and points any time, receive notifications about upcoming offers, keep your details updated, and more.

